

# Adult & Housing

Building on our  
Strengths

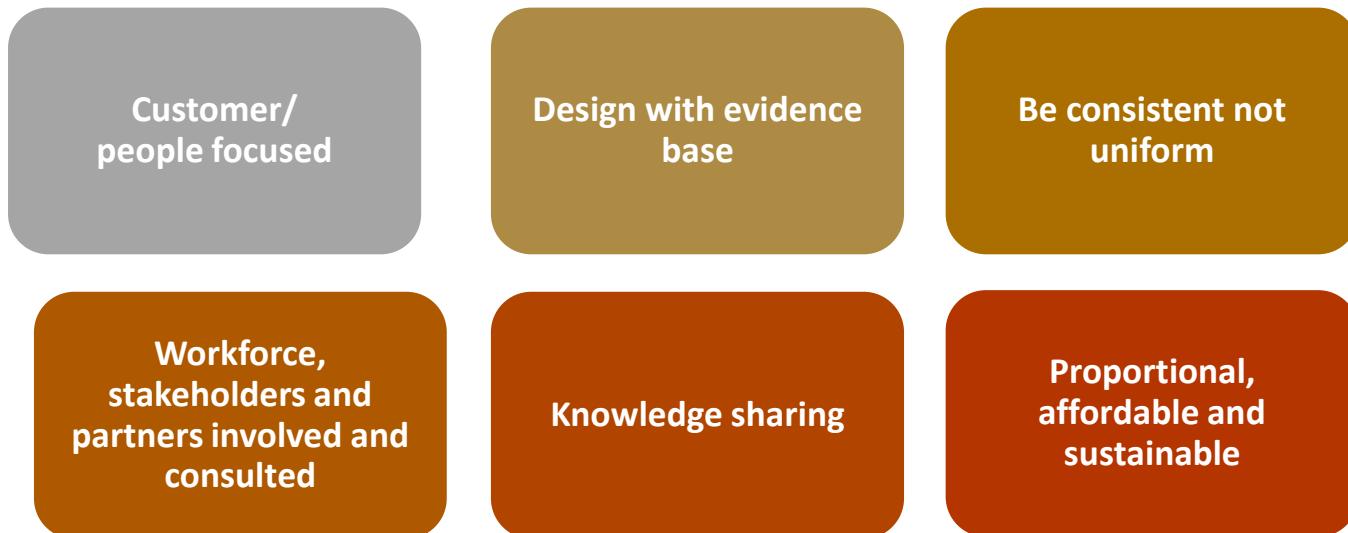
# Adult Services - Building on our Strengths - Vision

“We will work with people, communities and other organisations to improve and maintain their wellbeing, to live independently as possible recognising that some individuals may need more support than others.”

- Delivering good health and care – affordable, flexible and accessible
- Promoting independence – helping people to help themselves
- Enhancing wellbeing for local communities

## Design Principles

Reflecting the vision and three key outcomes there are 6 key design principles that run through the core of, “a way to work,” these also provide the basis for the approach to the service delivery review.

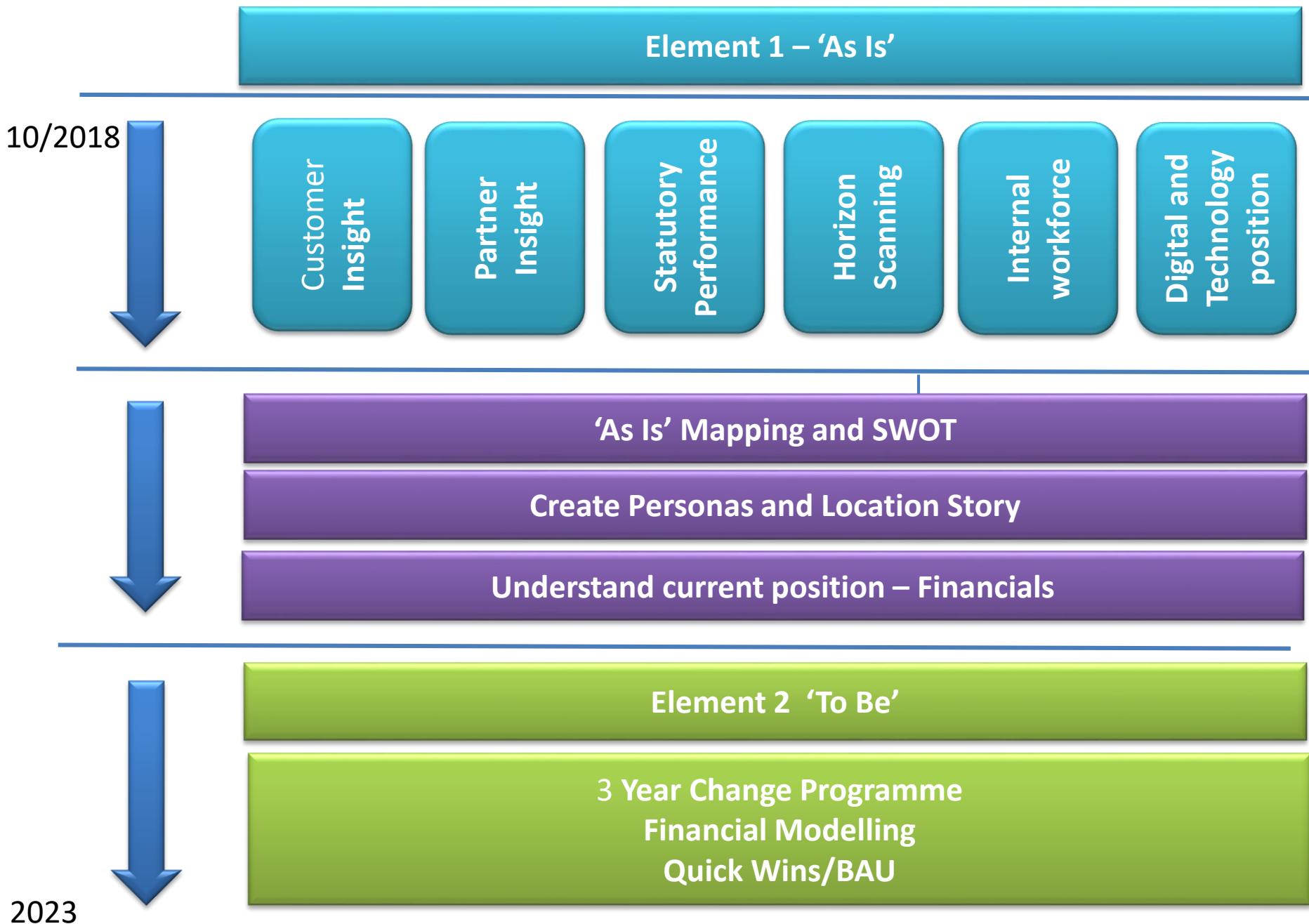


# Context

Dorset's population is growing particularly among those groups of people likely to need social care services

- ❖ The Dorset Local Enterprise Partnership area has fewer people under the age of 50 than the rest of the UK average and rural Dorset has the oldest population in the country (predicted to rise further).
- ❖ Dorset has a higher than average proportion of people aged 65 and over (28%). With the 65+ population projected to grow by 47% over the next 25 years.
- ❖ It is projected that 116,200 people in Dorset area aged 65+ will have a long term health problem or disability in 2029 – up by 20%.
- ❖ The population of 85 year olds In Dorset is expected to grow by 25% over the next 10 years to 2029. 29,400 people in 2019 to 36,800 in 2029.
- ❖ 4000 extra people aged 65+ in the Dorset area are expected to suffer from dementia by 2029 – up by 28%
- ❖ Residents in Dorset are more likely to be unpaid carers, 12% of residents compared to 10% in England . There are around 3000 registered carers in Dorset One in five of Dorset's population consider they have a long term health or disability problem
- ❖ The gap in life expectancy between the most deprived and least deprived areas of the former DCC area is 6.00 years for men and 5.2 for women.
- ❖ West Dorset and Weymouth and Portland have the highest numbers of people on the housing register for rented accommodation
- ❖ On the housing register more than half of the demand is for one bedroom accommodation
- ❖ Estimates that rough sleeping increased in Dorset by 150% between 2010 and 2017 ( this is compared to a 169% nationally)

# Transformation Programme – Journey



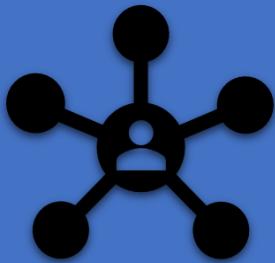
## **Overall the Transformation programme will be delivered through the following;**

- Strengths based approach – maximizing independence
- Identifying and developing increased integration between social care and health, as well as other partners / stakeholders
- Positive staff engagement
- Investment in Prevention and Demand Management
- Increased use of technology and technology Enabled Care
- Co-production with service user groups / others
- Resetting of public expectations about what we can do and about how people's needs will be met

## **Commissioning Statement**

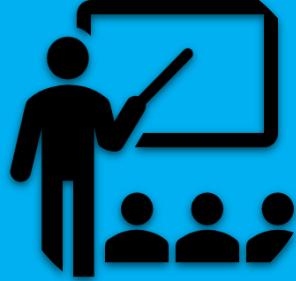
We need to shift focus of our care system to a greater emphasis on an **integrated place based model** (integrated meaning health and community partners) that is **focused around prevention** (at scale and targeted), **communities, rehabilitation and reablement**

# Adults & Housing – Building on our Strengths



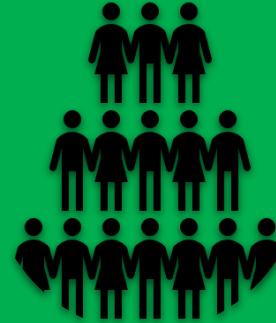
## Person centred

People and families in receipt of services are an active partner in the planning, development and monitoring of their care.



## Workforce

Building a sustainable workforce, ensuring that people have the right skills and knowledge to provide high quality care and support.



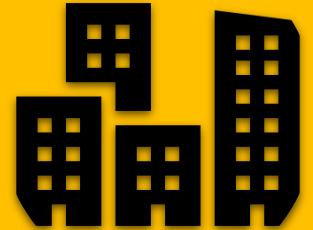
## Community & Partnerships

Developing the resilience of residents and communities. Working closely with our partners in health and the voluntary and community



## Integration

GPs, hospitals, health workers, social care staff and others working side-by-side in a more co-ordinated approach to deliver services.

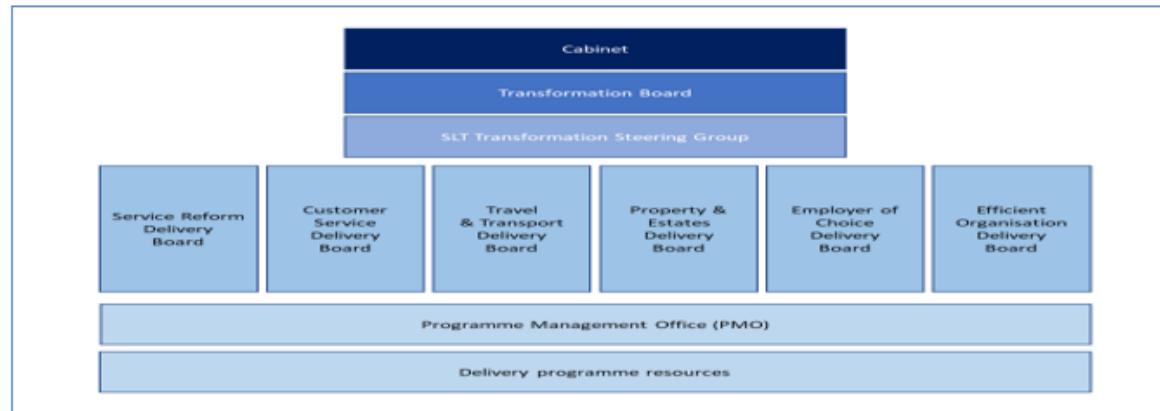


## Sustainable Housing

Taking a strategic approach to asset development to change how people are accommodated and supported.

Digital- exploiting the power of technology to improve health and social care outcomes

# Mapping to the Corporate Transformation Programme



## One council service reform

Rethinking our services and using co-design with our customers and partners

## Customer service

Understanding customer experience and making services accessible

## Travel and transport

Improving integrated travel options for residents of all ages and in all communities

## Property and estates

Delivering services in the right place by making best physical and financial use of our estate

## Employer of choice

Working together to maximise our workforce potential, shape our culture and help our people adapt to, and engage in, change

## Efficient organisation

Modernising the way we work so we are leaner, digital and modern in the way we deliver services across the council

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# What we're doing

The Directorate is being organised to promote a more effective and efficient whole system approach. This involves working with communities, the health system, voluntary organisations and the wider council.

Change the pattern of demand through a focus on early intervention and prevention

Draw upon services, information and advice offered by community groups, volunteers, the voluntary sector and local health services

Introduce new processes that reduce duplication of effort and increase use of technology, mobile working and self-service

Deliver assessment and support planning that focuses on people's strengths and what they can do for themselves, and draws upon support from their social networks and local communities

Produce innovative care plans that include non-traditional support such as technology to help with daily living



# Strength Based Approach

- Strength based learning and development programme to change culture and approach
- This is a cultural shift for the whole system – residents, workforce, partners and providers, and the community
- Starts with the premise that all of us have something to offer
- It is about exploring all of the individual's circumstances rather than making the problem the focus of the intervention.
- Solution focussed means a focus on the positives, not the problem – this is not the same as going straight in with the answers

# Assistive Technology

- Technology Enabled Care (TEC) supports individuals to stay in their homes and live as independently as possible and can complement care.
- The cost benefit analysis over the five-year period for the additional investment will result in potential cost avoidance approaching £1m.
- Cabinet have approved this approach, which is being progressed, with the tender currently live.
- As we further develop our Promoting Independence approach there is potential for much greater impact.



# Building Better Lives

- The Building Better Lives programme is a key transformation programme within the People (Adults) Directorate that will deliver:
- Economic benefits and regeneration for key areas of Dorset
- Improved outcomes for people of all ages through better and more accommodation and different models of care
- Better use of resources and assets to maximise social value and to focus spend within Dorset
- Place-based person centred Health and Care in Dorset
- Building Better Lives creates a link between Adult and Children's Social Care, Housing, Estates and Assets, Dorset Property, Planning Policy internally to the council. Its projects are based on local place and people needs assessments, and the partners in the public sector including the NHS varies dependent on the local opportunity – In Purbeck, the NHS is a key partner due to their own aspirations and the land that they own

## Bridport – Benefits

- Provision of high quality nursing and dementia services within a care home environment. Dorset Council will have a provision of 46 beds out of 69 care bed home over a 35 year period
- Provision of 77 units of extra care housing at affordable rents
- Provision of 45 units of Affordable Housing for supported living, key workers and general use.
- No upfront investment initial capital – externally capital funded. Development build worth £30m, and care contract worth £100m.
- Contract allows Dorset Council to model enhanced care in care homes and integrated health and care services in Bridport and pilot for other areas.

## Purbeck – Benefits

- The development of low cost, social, care and keyworker housing to bolster the housing provision in the area
- Potential option to develop a 69 bed high quality, fit for the future nursing home.
- Creation of a 5 to 10 year masterplan for social and care housing for the Purbeck area.
- Economic activity and regeneration creates homes and jobs.
- Development of delivery of a new integrated health hub and GP practice, supporting the NHS STP plan.
- Delivery of 14 units of temporary accommodation to help address immediate housing needs.

# In conclusion

- Our transformation programme will allow us to build on our strengths and develop a sustainable approach in a challenging and complex environment.